



Training Agenda Day One

COURSE OVERVIEW AND INTRODUCTIONS.....8:30-9:00

MODULE 1: INTRODUCTION TO RAPPORT 4.4.....9:00-10:30

TOPICS COVERED:

- Rapport's Architecture and Components
- Enterprise Edition Features

15-MINUTE BREAK.....10:30-10:45

MODULE 2: INSTALLATION OF RAPPORT 4.4.....10:45-12:00

TOPICS AND LABS COVERED:

- Installation Planning and System Prerequisites Overview
- PXE Defined
- Ports and Protocols
- Workgroup and Enterprise Edition Installation Options
- Service Pack 1 Features
- Lab A
 - Exercise 1: Verify Pre-Installation Requirements
 - Exercise 2: Rapport 4.4 Installation
 - Exercise 3: Confirm Rapport 4.4 Installation

LUNCH.....12:00-1:30

MODULE 3: CONFIGURATION MANAGER.....1:30-3:00

TOPICS AND LABS COVERED:

- The Microsoft Management Console (MMC) and Snap-Ins
- User Management
- Licensing
- Configuring Rapport Preferences
- Set Up and Configure Subnets
- Utilities – Importing Data
- Lab A
 - Exercise 1: Start the Rapport GUI and add a Subnet
- Lab B
 - Exercise 1: Add the New User to Rapport
 - Exercise 2: Add a License to Rapport 4.4
 - Exercise 3: Configure Rapport Preferences
 - Exercise 4: Add IP range
 - Exercise 5: Configure Subnet



15-MINUTE BREAK.....3:00-3:15

MODULE 4: DISCOVERY.....3:15-4:30

TOPICS AND LABS COVERED:

- Planning Considerations for Discover
- Automatic vs. Directed Discovery
- Rapport DHCP Proxy
- Local Device Definition
- Discovery Considerations
- Manually Entering Device Data
- Lab A
 - Exercise 1: IP Range Walking (Directed Discovery)
 - Exercise 2: Broadcast Discovery
 - Exercise 3: Agent Upgrade
 - Exercise 4: Automatic Discovery
- Lab B
 - Exercise 1: Manually Enter Device Data

WRAP-UP Q&A.....4:30-5:00

Training Agenda Day Two

DAY ONE REVIEW.....8:30-9:00

MODULE 5: DEVICE MANAGER.....9:00-10:00

TOPICS AND LABS COVERED:

- Organizing Devices
- Group Types
- Device Views
- Working with Groups and Views
- Device Properties
- Network Status Lights
- Lab A
 - Exercise 1: Group Types
 - Exercise 2: Views
 - Exercise 3: Grouping
 - Exercise 4: Moving Devices
- Lab B
 - Exercise 1: Device Properties
 - Exercise 2: Quick Commands
 - Exercise 3: Network Status Lights

15-MINUTE BREAK.....10:00-10:15

MODULE 6: PACKAGE MANAGER.....10:15-12:00

TOPICS AND LABS COVERED:

- Parts of a Package
- Rapport Script File (RSP File)
- Script Syntax and Format
- Rapport Scripting Language
- PXE Overview and Defined
- Working with Packages
- Capture an image
- Distributing Packages
- Scheduling
- Lab A
 - Exercise 1: Register a Package from a Script File
 - Exercise 2: Register a Configuration from a Device
 - Exercise 3: Register a Bundled CE Image
- Lab B
 - Exercise 1: Execute Packages against CE.net devices
 - Exercise 2: Register the change VNC password script
 - Exercise 3: Build a Package to Send the Microsoft Word Viewer
 - Exercise 4: Register a Package from a Script File

LUNCH.....12:00-1:30

MODULE 7: REPORT MANAGER.....1:30-2:30

TOPICS AND LABS COVERED:

- Using Rapport's Report Manager
- Log Reports
- Device Listings
- Lab A
 - Exercise 1: Create a Log Report for a Specified User
 - Exercise 2: Create a Device Listing

15-MINUTE BREAK.....2:30-2:45

MODULE 8: ENTERPRISE EDITION ADVANCED TOPICS.....2:45-4:30

TOPICS AND LABS COVERED:

- Advanced Installation Options
- Default Grouping
- Subnet-Specific Preferences
- Server Sizing
- Check-In Bandwidth Requirements
- Extended Views and Groups
- Remote Software Repositories
- Enforce Web Agent Security
- Encryption
- Implement DDC
- DDC Flow
- Lab A
 - Exercise 1: Configure Default Grouping
- Lab B
 - Exercise 1: Extended Views
- Lab C
 - Exercise 1: Create Image File
 - Exercise 2: Using DDC

WRAP-UP Q&A.....4:30-5:00